## ful Signs of Sprin t's Beauti







ofile Brim Walki







Most teenagers will be astic about the complete look in large hats as well perennial rollers.

Although the tailored look dom-inates the spring hat picture, the flower hat is by no means entirely absent from 1969 assortments. Tiny rosebuds and forget-me-nots artfully sewn on a collection of small hats. An important silhouette is the solid flower wig cover-up-very feminine in numerous delicate shades.

## Customers Praise K mart Employees' Service

BENJAMIN MABRAY, mer-chandise manager at K mart 4020, Detroit, Mich., was praised by a satisfied customer. Her let-ter follows:

"I was shopping at the K mart store at Plymouth and Southfield. When I went to pay for my selection, I noticed I had completely run out of checks and I had no-cash. I was in quite a bind because I needed the merchandise to make a costume for an event that was to be the following evening. I planed on staying up that night until I finished the dress. After explaining this to Mr. Mabray, he asked me how much the purchase was and proceeded to hand me \$5.00. I was at the point of tears prior to this, but I was now really teary eyed—to think that anyone could be so trusting. He didn't ask for any identification or colleteral.
"Bad' business you might say.

identification or collateral.

"Bad business you might say.
You're wrong. In this day and age such an act of faith is almost unheard of and I for one had my own faith in human nature strengthened. What does this mean to K mart and everyday business? Well, I have told a lot of people about my experience and will continue to do so. I know I will shop at K mart frequently, not only for its extraordinary prices but to re-live that most unusual experience. There just aren't too many men like your man at Plymouth and-Southfield. God bless him and thank you. By the way, my dress was completed at

Service is our business and 3:30 a.m. and it turned out beauti-customers love us for it.

SARAH HOLDREN, mer-chandise return at K mart 4154, North Aurora, Ill., was thanked by a grateful shopper. Her letter follows:

"I received the Christmas gar-land on Friday. It was so kind of you to go to all the trouble you did. And your personal note gave me a warm feeling. In this day and age when you read all the time about people not helping each other, you are certainly unusual certainly u

"Enclosed is the check for the garland and along with it my wishes to you and your family for a joyous Christmas and a blessed

"I will also tell my friends that K mart is a good place to shop. It has such friendly personnel. Thank you again."

MARION WAGNER and JACKIE GRIFFITH, service desk at 4154, North Aurora, Ill., were complimented for service with a smile. The customer

"May I take this opportunity to compliment you on your employ-ees. Yesterday I came out to K mart to exchange an item and I couldn't have been treated more courteously.

"Both of the women at the service desk were quite busy-phones were ringing, people were lined up waiting for service and a telephone man was asking questions. Through all this both women were calm and organized, even smiling.

"In fact, in all my shopping trips to K mart, I've never met an un-pleasant employee. There must be something magic in the air."





Customers compliment good service given by Benjamin Mabray, merchandise manager at K mart 4020 in Detroit, Mich., and (left to right) Marion Wagner, service desk; Sarah Holdren, mer-chandise return girl, and Jackie Griffith, service desk, at K mart 4154 in North Aurora, Ill.